

Effective Strategies for Communicating with People Who Are Deaf or Hard of Hearing and Others with Access and Functional Needs

This 16-hour workshop is an interactive presentation with hands-on activities led by two professional instructors who are deaf or hard of hearing and who have extensive experience in public safety. Participants will be able to demonstrate effective strategies of communication with people who are deaf or hard of hearing by:

- Explaining how effective communication reduces trauma to victims during events, emergencies, or disasters;
- Outlining effective communication prior to, during, and after incidents of public safety involving people who are deaf or hard of hearing and others with access and functional needs;
- Comparing various sub-groups and their communication needs;
- Recognizing and avoiding legal and safety missteps;
- Demonstrating how to deal with stress from communication barriers when assisting people who are deaf or hard of hearing.

Who should attend? This class is for victim advocates, social workers, case managers, therapists, health care workers, and other allied professionals who are serving crime victims who have been exposed to trauma and who may also be deaf or hard of hearing. This class is for hearing professionals with little to no experience working with people who are deaf or hard of hearing.

March 3-4, 2020

8 a.m. - 5 p.m.

Hillsborough County Fire Rescue-
Office of Emergency Management
9450 Columbus Drive., Tampa, FL 33619
201 – EOC

****NO COST****

Instructor Chris Littlewood, M.Ed. is a hard of hearing, late-deafened adult. He is an instructional designer and educator who has worked nationally as a self-advocate for people with disabilities and access and functional needs, including those who are deaf or hard of hearing. Chris's background in law enforcement civilian roles, as an educator, and as a technology project manager has led him in the last 10 years to be a national subject matter expert in inclusive public safety and emergency planning. Chris has also served on the FEMA National Advisory Council as the Disability Advisor.

Instructor Carole Lazorisak, MA; RID: CDI, RSC is a Master Mentor, a certified ASL instructor, a Deaf interpreter, an interpreter educator, and a workshop facilitator. She is a retired, CUNY tenured faculty member. Her expertise is in communication, language and cultural studies, interpreting, assessment, and training. Over the years, Carole has been an advocate for access and public safety locally and nationally. She has direct experience with emergency management in New York City and is a survivor of Super Storm Sandy.

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Registration Link: <https://web.spcollege.edu/survey/29536>

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